pivot

Cisco Webex Control Hub Integration

pivot

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Introduction

Cisco Webex Control Hub offers a holistic view of all your Webex services. This allows you to view detailed analytics and reporting of your Webex devices. All of this can help keep data safe and meet regulatory needs.
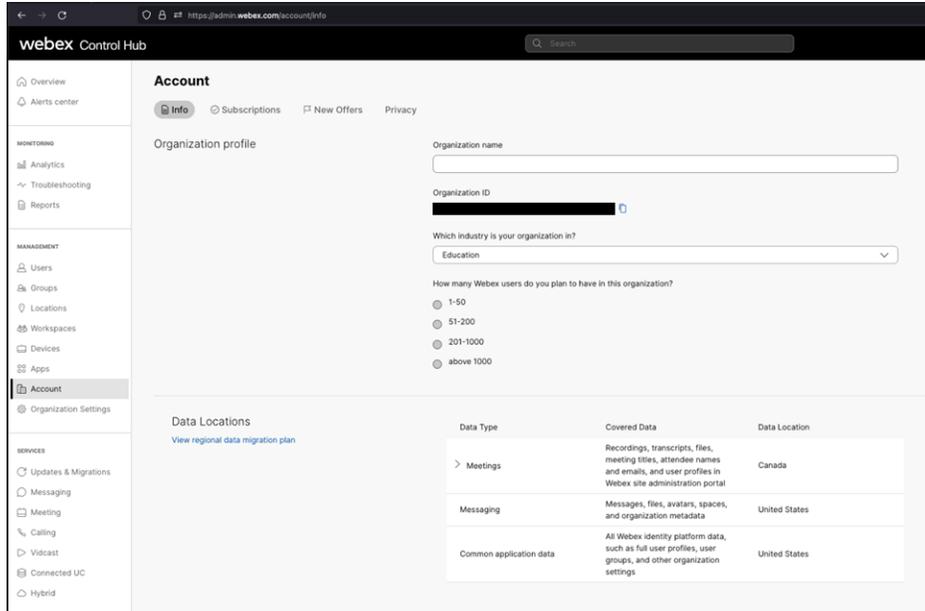
What You Need Before Starting

- A pivot Client Admin Account
- Cisco Webex Control Hub Admin Account

Walkthrough

This guide will walk you through with gathering your Organization ID and inputting it into pivot to allow communication and permissions to monitor the state of our Cisco Webex rooms. Many of these steps are Client specific steps that they must perform.

Acquire Organization Id– Webex Control Hub Admin Permission Required

- You can go to https://admin.webex.com/account/info and get the Organization Id from there.

Acquire Workspace (Room) Display Name

- You can go to https://admin.webex.com/workspaces to find out about workspace(Room) names that can be helpful to map rooms with pivot rooms.

Integrating Cisco Webex Control Hub into pivot

1. In the Integrations page on pivot, you can find following card. By clicking connect you can start integration process.
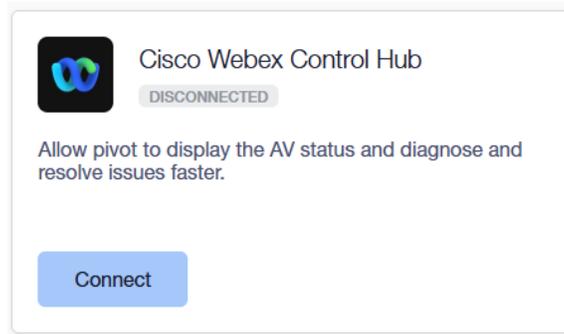
2. Clicking connect in previous step will popup an integration modal will appear on screen. Here you can provide you organization Id and proceed forward with integration process by clicking on "connect" button.
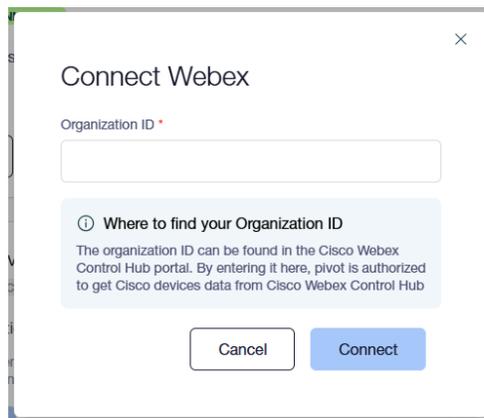
3. You will be forwarded to Webex login page where you have to login with the Admin Account of your Webex organization. You will be redirected to login with your SSO Account after submitting your email address, if your company has that configured to do so.

4. You will be prompted to accept following permissions to allow to pivot.

pivot - ▮▮▮▮▮▮▮
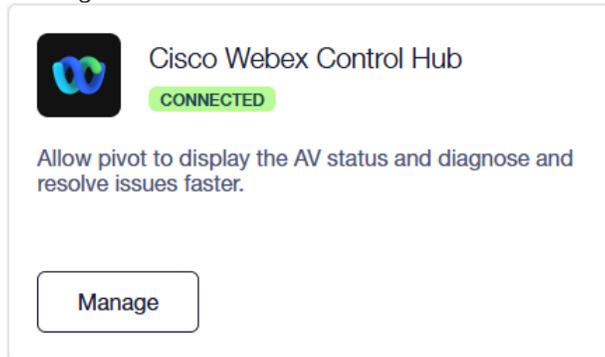**is requesting the following:**

- Allow decryption and encryption
- See details for any device in your organization
- Access to read your user's organizations
- See details for your workspace locations
- See details for your workspaces
- Retrieve all information from RoomOS-enabled devices
- See details for your devices
- Execute all commands on RoomOS-enabled devices

Accept

☑ Only ask when requesting new permissions.

Decline

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5. After successful completion you will see your integration card turn from Connect to Manage.

Cisco Webex Control Hub

CONNECTED

Allow pivot to display the AV status and diagnose and resolve issues faster.

Manage

6. From here select "Manage" and begin mapping your rooms and devices found in the Cisco Webex Control Hub, to your pivot Rooms and Devices.