

pivot  
Crestron XIO Cloud



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## Introduction

The XIO Cloud service allows all supported Crestron devices across an enterprise to be managed and configured from one central, secure location in the cloud. The XIO Cloud service may be used to view the status of a device, to configure various device and network settings, to manage licenses, and to update device firmware. This Integration will allow users to view details of their integration/devices directly in the pivot platform.

Please check over the “What You Need Before Starting” heading before beginning, and if any questions arise, please do not hesitate to reach out to your pivot Integration Specialist or to contact [support@pivotnow.io](mailto:support@pivotnow.io)

### What You Need Before Starting

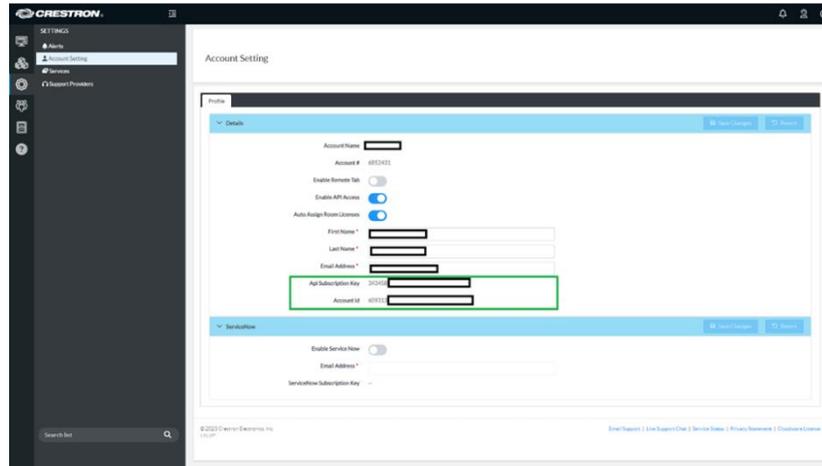
- A pivot Client Admin Account
- Crestron XIO Account ID
- Crestron XIO API Subscription Key

## Walkthrough

This Guide will walk you through with gathering your Account ID and your API Subscription Key, inputting it into pivot to allow communication and permissions to monitor the state of our devices claimed by the XIO Cloud Services. Many of these steps are Client specific steps that they must perform.

## Acquire Account ID and API Subscription Key

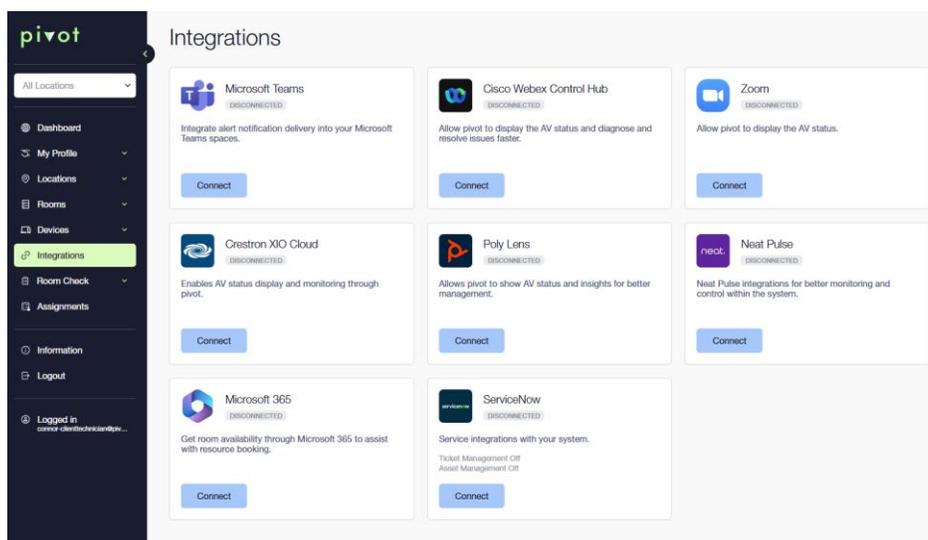
- In order to begin the Crestron XIO Cloud integration, the user will first be required to input the Account ID and API Subscription Key of the XIO Cloud service. This information can be found utilizing:
  - The URL that can take you directly there: [https://portal.crestron.io/customer/\(list:settings/details:settings/accountsetting/profile\)](https://portal.crestron.io/customer/(list:settings/details:settings/accountsetting/profile))
  - Or, after you login, navigate to your Settings>Account Settings>Profile manually to access the information.



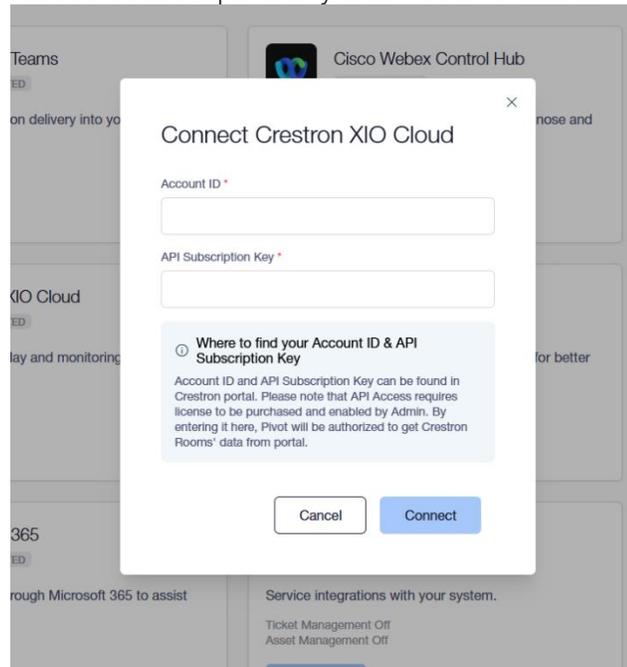
- Either pass this information to your Service Provider and they can setup your Crestron XIO Cloud Integration for you, or proceed to the next steps.

## Integrating Crestron XIO Cloud into pivot

- Once logged into app.pivotnow.io navigate to the integrations tab and select “Connect” under Crestron XIO Cloud



- Input the Account ID and API Subscription Key and select “Connect”



Connect Crestron XIO Cloud

Account ID \*

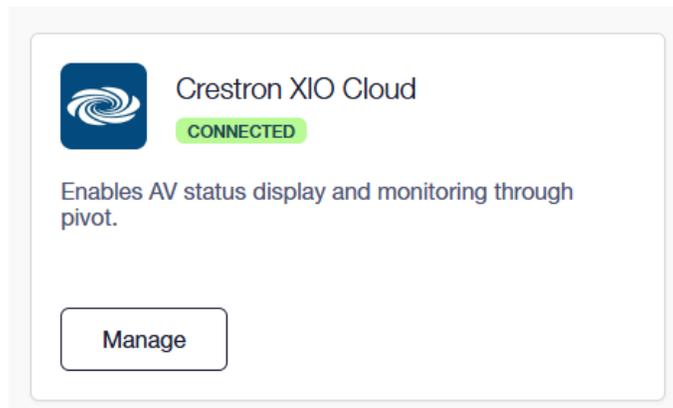
API Subscription Key \*

① Where to find your Account ID & API Subscription Key

Account ID and API Subscription Key can be found in Crestron portal. Please note that API Access requires license to be purchased and enabled by Admin. By entering it here, Pivot will be authorized to get Crestron Rooms' data from portal.

Cancel Connect

- You will now see be redirected back to the integrations page, with the Crestron XIO Cloud integration card showing as Connected, and “Connect” button is now “Manage”



 Crestron XIO Cloud

**CONNECTED**

Enables AV status display and monitoring through pivot.

Manage