

pivot

# Poly Lens Integration



Version: 1.0.0

Updated on: June 24, 2025

pivot © 2025

# Introduction

This guide provides step-by-step instructions for client administrators to integrate Poly Lens with the pivot platform (app.pivotnow.io). The integration enables pivot to pull device and analytics data from Poly Lens using secure API credentials provided by the client.

## Prerequisites

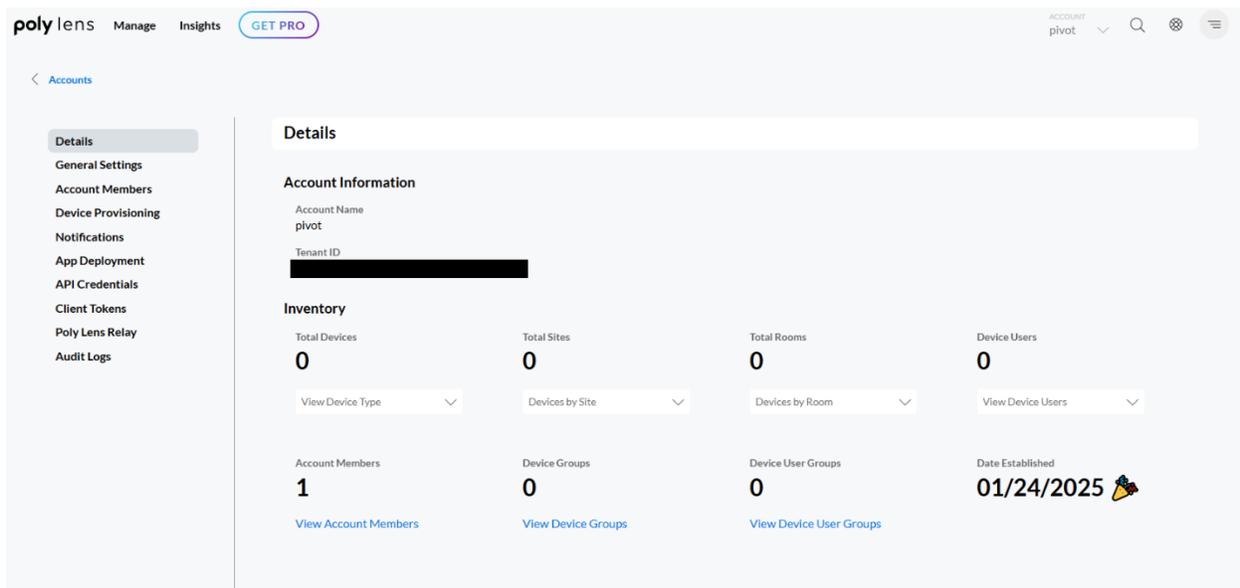
Before beginning the integration process, ensure you have the following:

- Administrator access to the Poly Lens portal
  - A copy of your Client ID
  - A copy of your API Secret
- A pivot Client Admin Account

# Walkthrough

## Acquiring Client ID and Secret from Poly Lens

- Log into Poly Lens
- Select your Account and go into Account Settings



The screenshot shows the Poly Lens Account Settings page. The top navigation bar includes 'poly lens', 'Manage', 'Insights', and a 'GET PRO' button. The account name 'pivot' is visible in the top right. The left sidebar lists various settings categories, with 'Details' selected. The main content area is titled 'Details' and contains 'Account Information' and 'Inventory' sections.

**Account Information**

- Account Name: pivot
- Tenant ID: [REDACTED]

**Inventory**

| Total Devices | Total Sites | Total Rooms | Device Users |
|---------------|-------------|-------------|--------------|
| 0             | 0           | 0           | 0            |

Below the inventory table are filters for 'View Device Type', 'Devices by Site', 'Devices by Room', and 'View Device Users'.

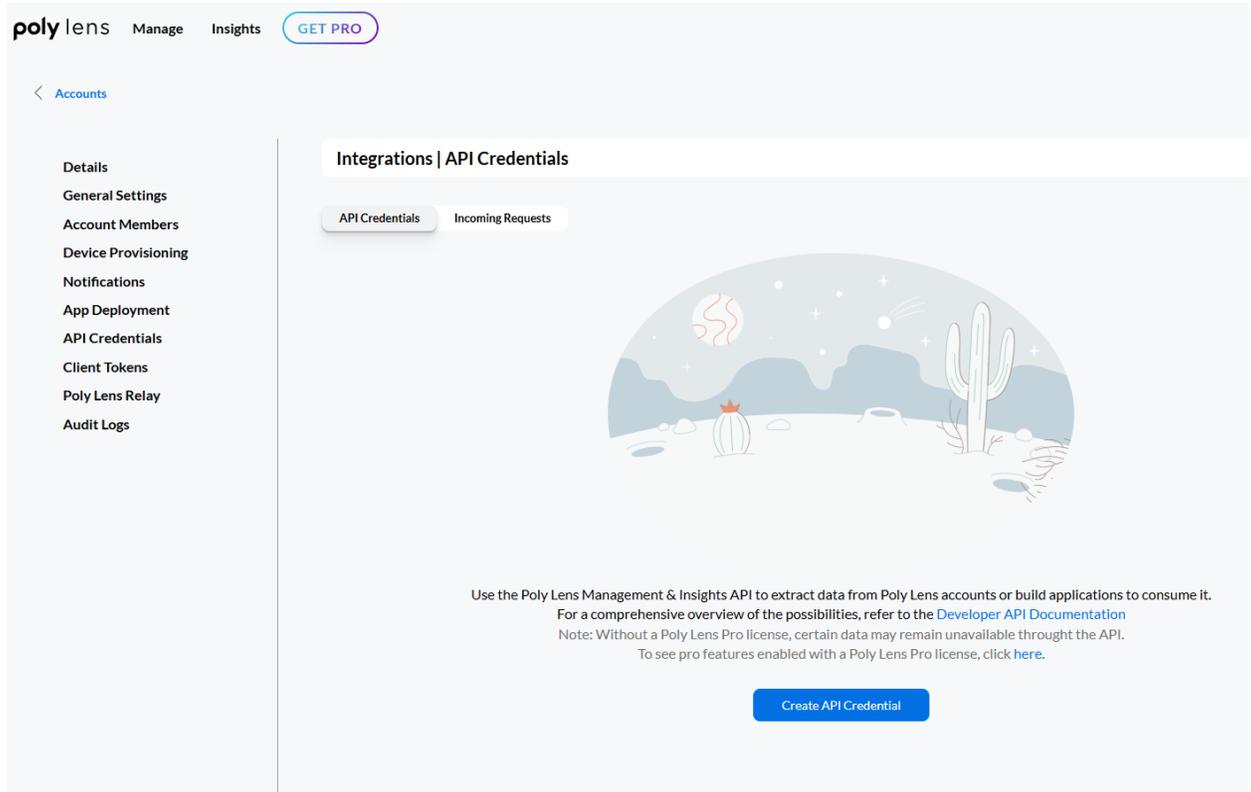
**Account Members**: 1 [View Account Members](#)

**Device Groups**: 0 [View Device Groups](#)

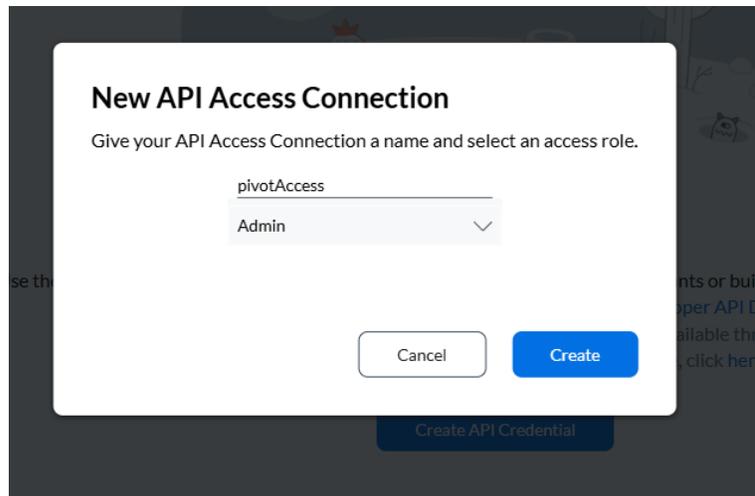
**Device User Groups**: 0 [View Device User Groups](#)

**Date Established**: 01/24/2025 🎉

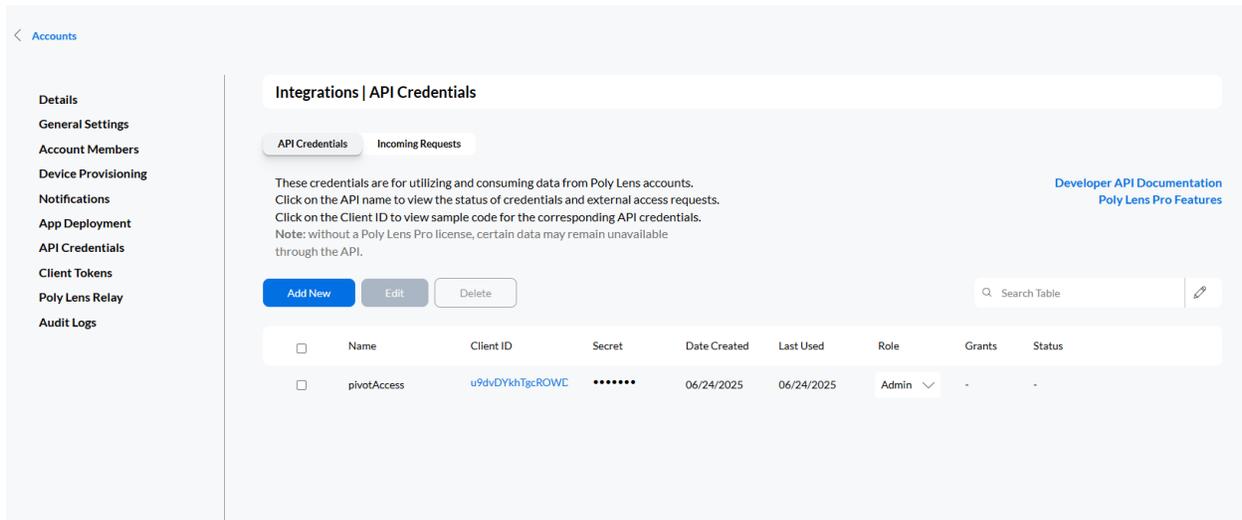
- Select API Credentials



- Create API Credentials
- If you have multiple companies, select the scope in which you plan to use for the client
- Provide it a name of your choosing and set the Access to “Admin”, then select “Create”

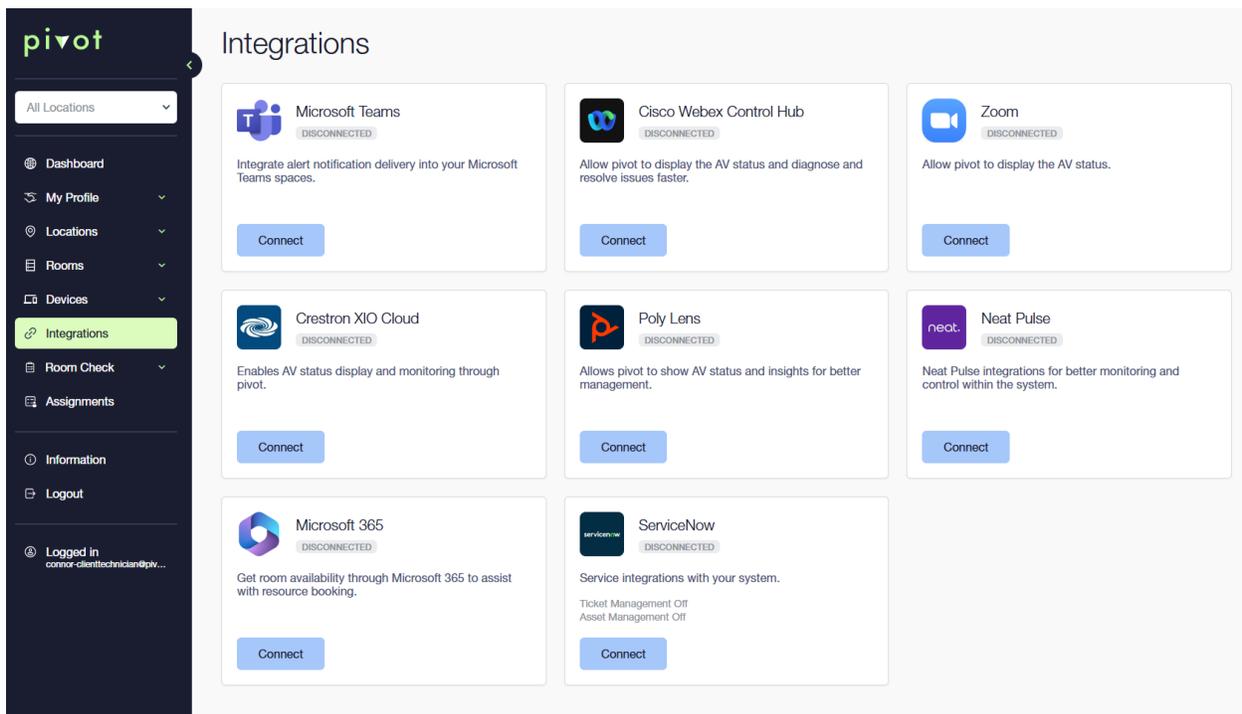


- Once Created, you can then grab your Client ID and Secret from the list of API Connections, as shown below

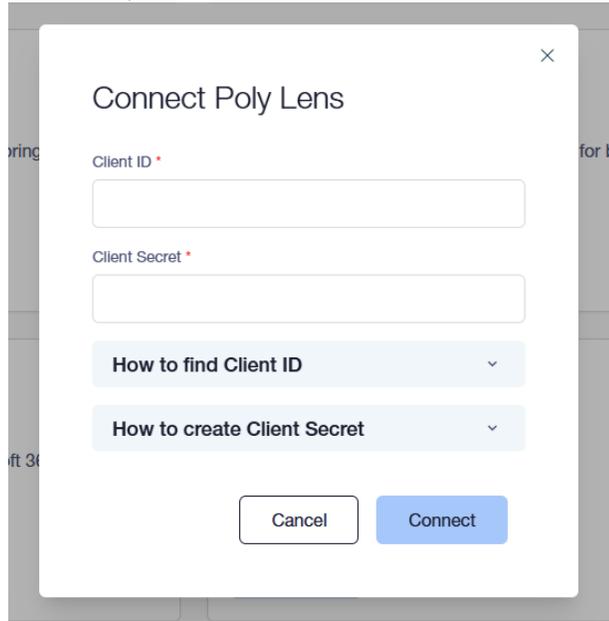


## Integrating Poly Lens into pivot

- Once logged into app.pivotnow.io navigate to the integrations tab and select “Connect” under Poly Lens



- Input your Client ID and Secret, then select “Connect”



Connect Poly Lens

Client ID \*

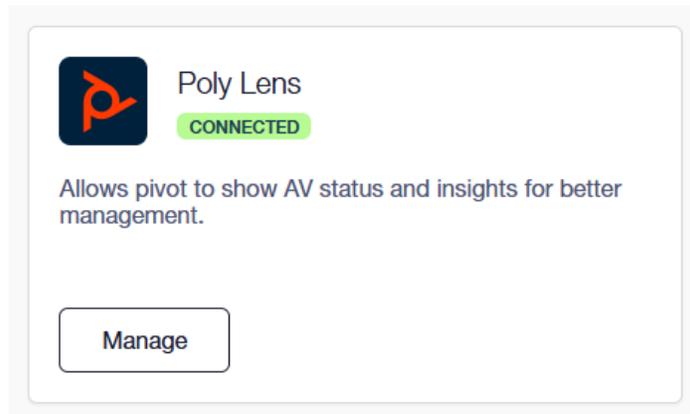
Client Secret \*

How to find Client ID

How to create Client Secret

Cancel Connect

- You will now be redirected back to the integrations page, with the Poly Lens integration card showing as Connected, and “Connect” button is now “Manage”



 Poly Lens

CONNECTED

Allows pivot to show AV status and insights for better management.

Manage