pivot

Poly Lens Integration

pivot

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Introduction

This guide provides step-by-step instructions for client administrators to integrate Poly Lens with the pivot platform (app.pivotnow.io). The integration enables pivot to pull device and analytics data from Poly Lens using secure API credentials provided by the client.
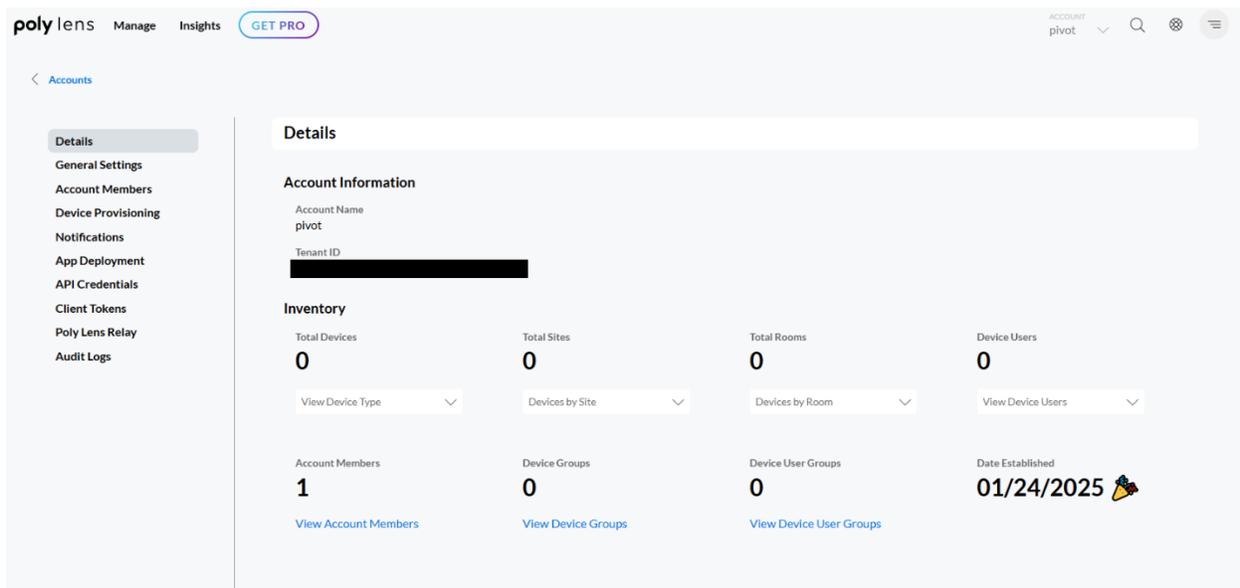
Prerequisites

Before beginning the integration process, ensure you have the following:

- Administrator access to the Poly Lens portal
    - A copy of your Client ID
    - A copy of your API Secret
- A pivot Client Admin Account

Walkthrough

Acquiring Client ID and Secret from Poly Lens

- Log into Poly Lens
- Select your Account and go into Account Settings
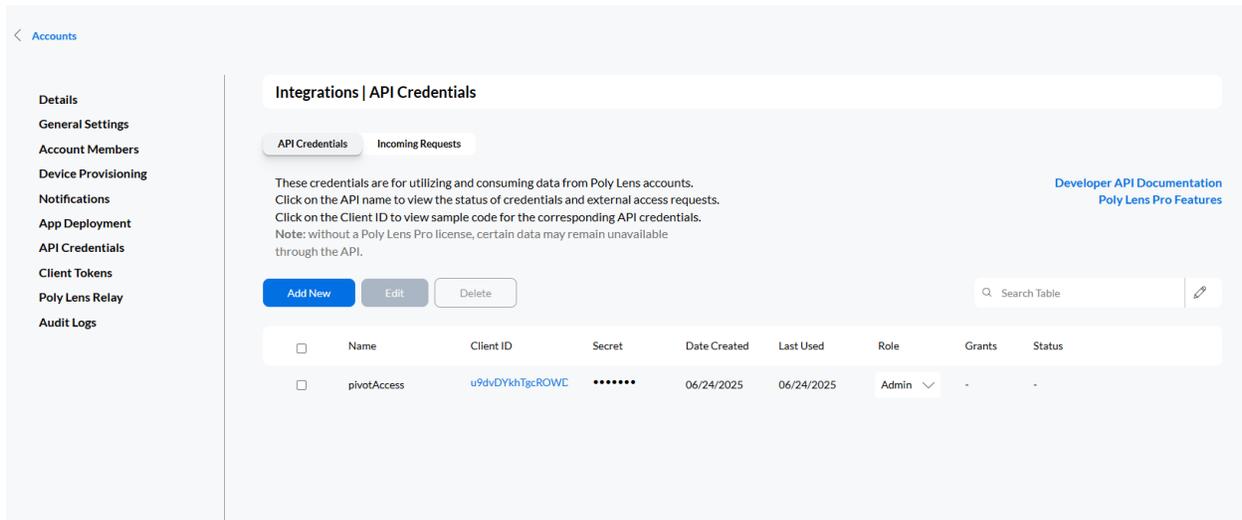
- Select API Credentials

- Create API Credentials
- If you have multiple companies, select the scope in which you plan to use for the client
- Provide it a name of your choosing and set the Access to "Admin", then select "Create"
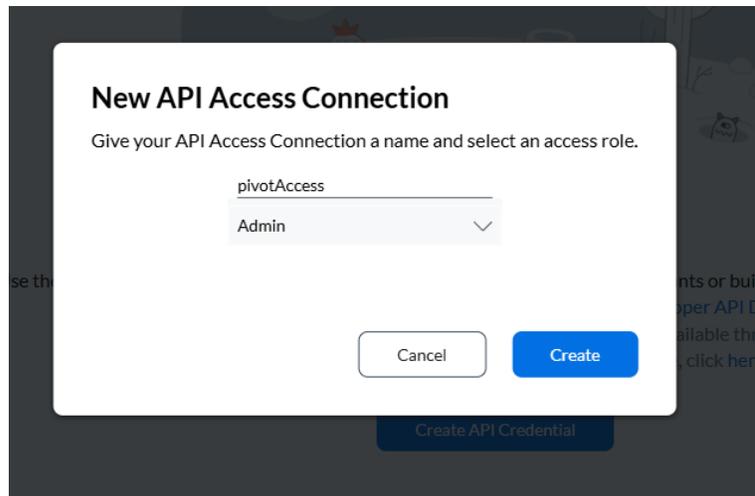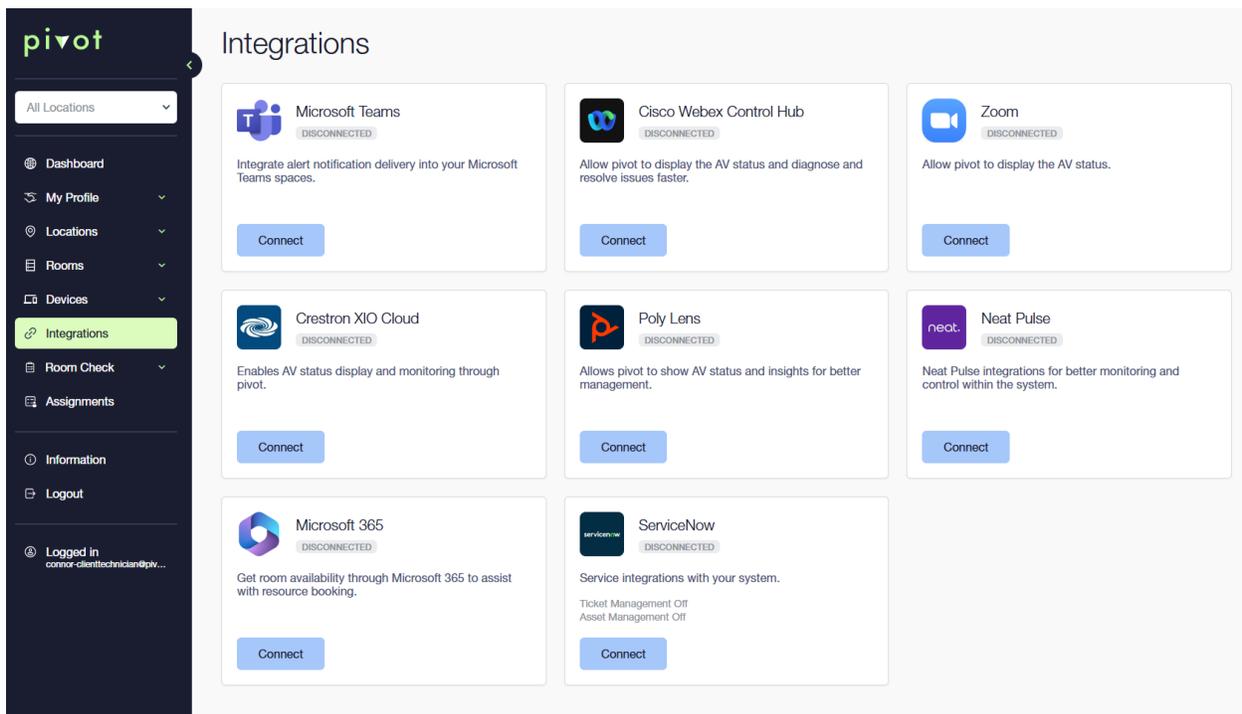
- Once Created, you can then grab your Client ID and Secret from the list of API Connections, as shown below
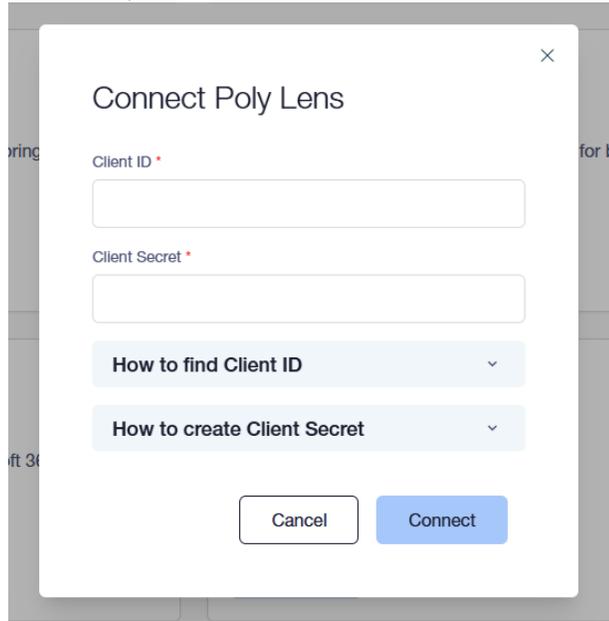

Integrating Poly Lens into pivot

- Once logged into app.pivotnow.io navigate to the integrations tab and select "Connect" under Poly Lens

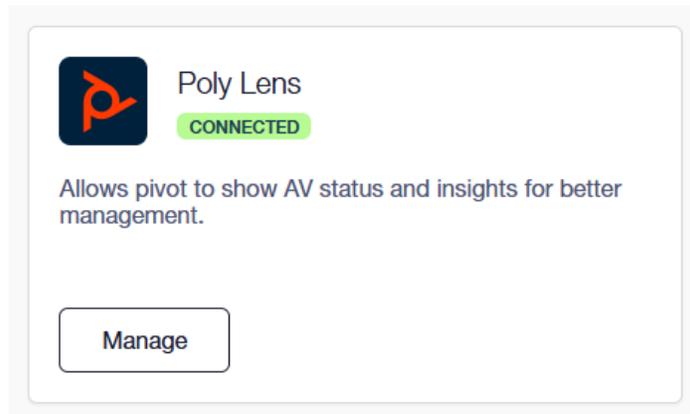- Input your Client ID and Secret, then select "Connect"

- You will now be redirected back to the integrations page, with the Poly Lens integration card showing as Connected, and "Connect" button is now "Manage"